

# SonicWALL Email Protection Subscription and Dynamic Support

EMAIL SECURITY

**Anti-spam, Anti-phishing and Support**

- **Spam filtering and continual updates**
- **Anti-Phishing updates**
- **Automatic software and firmware updates**
- **24x7 or 8x5 technical support**
- **Return Merchandise Authorization (RMA)**

The evolution of inbound e-mail threats has caused enormous concerns to IT organizations worldwide. Over the course of time, e-mail threats have become increasingly destructive and more complex to detect. Once a productivity tool, e-mail has rapidly become a vehicle for spam, viruses and phishing attacks.

In order to provide maximum protection against these threats, e-mail security solutions need to be constantly updated. This involves a plethora of research and constant feedback from multiple sources. Without this research and ongoing updates, customers' network security would be immediately compromised.

In addition to threat updates, keeping your software or appliance firmware current is imperative for the health and longevity of your security solution.

SonicWALL Email Protection Subscription and Dynamic Support ensures SonicWALL Email Security customers are protected from all the latest e-mail threats, no matter how complex. Ongoing anti-spam and anti-phishing updates guarantee the solution's high levels of effectiveness and SonicWALL support ensures that any e-mail interruption is immediately resolved.

## Features and Benefits

**Spam filtering and continual updates** keep annoying and dangerous messages out of the network. SonicWALL anti-spam combines patented content analysis, authentication and reputation, and the unique one million-strong SMART Network™ to distinguish legitimate mail from spam. SonicWALL Email Security cross-analyzes this data and provides a definitive judgment – not just a score, to protect e-mail from spam attacks.

**Anti-Phishing updates** ensures protection from phishing attacks trying to steal confidential information from both consumers and enterprise employees. SonicWALL uniquely identifies and categorizes phishing e-mails. This guarantees phishing attacks are not only caught, but are clearly labeled when viewed in a quarantine, can be reported on, and can be reviewed separately.

**Automatic software and firmware updates** ensures customers are running the most secure, reliable, and fully featured version possible.

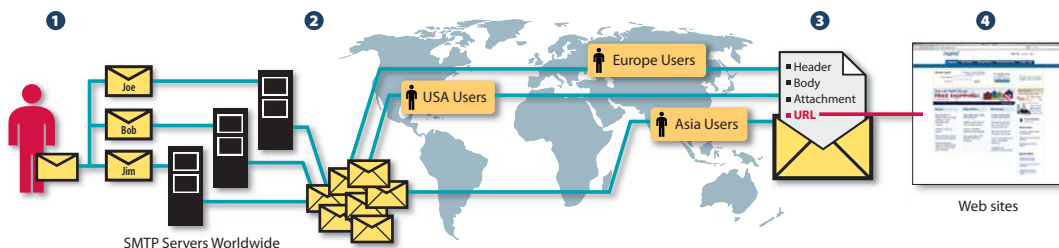
**24x7 or 8x5 technical support** gives customers the peace of mind that should there be an interruption in their e-mail system, a specialist is on hand at all times to assist in resolving the issue.

**Return Merchandise Authorization (RMA)** provides the timely replacement of a SonicWALL Email Security appliance, if there are any complications with the hardware.

# Specifications

## SonicWALL Email Security Solution

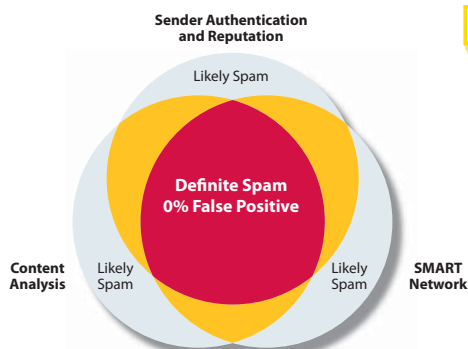
### Spam and Phishing Attack Overview



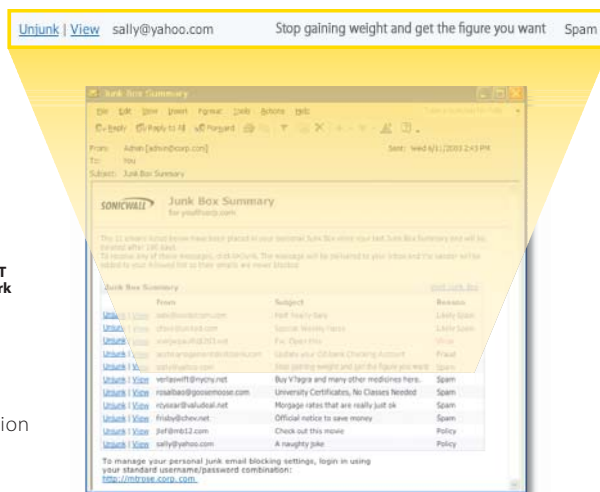
- 1 Attackers create a template e-mail attack and send personalized versions to spam servers.
- 2 Attackers use e-mail servers or Zombies to send e-mails to users worldwide.
- 3 E-mail attacks contain headers, body and possibly attachments or URLs.
- 4 URLs in e-mail attacks direct users to spam or phishing sites.

### SonicWALL Email Security Protects

SonicWALL analyzes global data and monitors e-mail traffic worldwide to identify threat patterns.



SonicWALL Email Security combines global data with content analysis, authentication and reputation to deliver a definitive judgement.



SonicWALL Email Security identifies threats and secures them safely in the Junk Box.

### Platform Support

#### SonicWALL Platforms Supported

All SonicWALL Email Security appliances and Email Security Software

SonicWALL Email Security provides effective, high-performance and easy-to-use inbound and outbound e-mail threat protection. It offers organizations of any size powerful protection against spam, virus and phishing attacks while preventing internal policy and regulatory compliance violations. SonicWALL Email Security combines the best protection and high performance in a self-running, self-updating solution that is easy-to-manage.

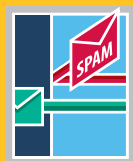
For more information on SonicWALL Email Security solutions, please visit our Web site at <http://www.sonicwall.com/products/emailsecurity/index.html>.

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### Email Protection Subscription and Dynamic Support 1-Year Subscription Service:

SonicWALL Email Protection Subscription and Dynamic 8x5 Support – 25 Users  
01-SSC-6659

SonicWALL Email Protection Subscription and Dynamic 8x5 Support – 50 Users  
01-SSC-6660

SonicWALL Email Protection Subscription and Dynamic 8x5 Support – 250 Users  
01-SSC-6661

SonicWALL Email Protection Subscription and Dynamic 8x5 Support – 750 Users  
01-SSC-6662

SonicWALL Email Protection Subscription and Dynamic 8x5 Support – 2000 Users  
01-SSC-6663

SonicWALL Email Protection Subscription and Dynamic 8x5 Support – 5000 Users  
01-SSC-6664

SonicWALL Email Protection Subscription and Dynamic 8x5 Support – 5000+ Users  
01-SSC-6665

SonicWALL Email Protection Subscription and Dynamic 24x7 Support – 25 Users  
01-SSC-6669

SonicWALL Email Protection Subscription and Dynamic 24x7 Support – 50 Users  
01-SSC-6670

SonicWALL Email Protection Subscription and Dynamic 24x7 Support – 250 Users  
01-SSC-6671

SonicWALL Email Protection Subscription and Dynamic 24x7 Support – 750 Users  
01-SSC-6672

SonicWALL Email Protection Subscription and Dynamic 24x7 Support – 2000 Users  
01-SSC-6673

SonicWALL Email Protection Subscription and Dynamic 24x7 Support – 5000 Users  
01-SSC-6674

SonicWALL Email Protection Subscription and Dynamic 24x7 Support – 5000+ Users  
01-SSC-6675

One-year of Email Protection Subscription and Dynamic Support is required with the purchase of any SonicWALL Email Security appliance or software solution.